



Rabobank

October 2023

Change of contact details

Talk to the world's leading food and agribusiness bank

Rabobank Australia Limited
ABN 50 001 621 129 AFSL 234 700

To contact your nearest branch
please call 1300 30 30 33

www.rabobank.com.au

Complete and submit the form through either of these channels:
• Email: *Sydney.client.services@rabobank.com*
• Mail: *Reply Paid 4577, Rabobank Client Services, Sydney NSW 2001*
For further assistance call the Rabobank Client Services on 1800 025 484 (6am – 8pm Monday to Friday, Sydney time)

Client number to be changed

Section A Change of contact details at Client level (please see over for details and explanation of fields)

Client name

Residential address

State Postcode

Postal address (if different from Residential)

State Postcode

Telephone (work)

Telephone (home)

Fax

Mobile

Email

Individual updates

I would like the contact details above to be used for other updates (refer over for more details)

Account Owner's signature

Account Owner's signature

Account Owner's signature

Date

Date

Date

Section B Change of contact details for Individuals and Guarantors (please see over for details and explanation of fields)

Please select (tick in the box provided) one or more of the updates below as required

- Visa Debit Card, Cheque Book and Deposit Book (if applicable) – I am updating my individual contact details as follows:
- Rabobank Internet Banking (RIBS) – I have RIBS access and am updating my individual contact details as follows:
- Guarantors – I am a Guarantor for the following Account(s) and request that my individual contact details be updated as follows:

Individual's/Guarantor's name

Signature

Residential address

State Postcode

Postal address

State Postcode

Date


Telephone (work)


Telephone (home)

Fax

Mobile

Email

Individual's/Guarantor's name		Signature
<input type="text"/>		
Residential address	<input type="text"/>	
	State Postcode	
Postal address		Date
<input type="text"/>		<input type="text"/>
	State Postcode	
Telephone (work)	Telephone (home)	Fax
<input type="text"/>	<input type="text"/>	<input type="text"/>
Mobile	Email	
<input type="text"/>	<input type="text"/>	

Individual's/Guarantor's name		Signature
<input type="text"/>		
Residential address	<input type="text"/>	
	State Postcode	
Postal address		Date
<input type="text"/>		<input type="text"/>
	State Postcode	
Telephone (work)	Telephone (home)	Fax
<input type="text"/>	<input type="text"/>	<input type="text"/>
Mobile	Email	
<input type="text"/>	<input type="text"/>	

Section A – Change of contact details at Account Level – Explanation

Please note the following:

- **Client number to be changed:** Please complete these fields with the seven (7) digit Client number for the Account to have its contact details updated.
- **Account name:** Please complete this field with the Account name for the Client number above.
- **Residential contact details:** Refers to the contact details which is stored on our records as the Account's permanent residential contact details.
- **Postal contact details:** Refers to the contact details to which correspondence and Account statements will be sent for the Account above (this can be a different contact details to the Residential contact details).
- **Individual updates:** Please TICK this box if the Account Owners of the Account also require contact details updates completed at an Individual level. For example: If you have access to Debit Card, Cheque Book, Deposit Book and Internet Banking, then we would update the contact details in Section A for all Account Owners with these types of access. By ticking this box you do not have to complete the Individual details in Section B. Please note: ALL Account Owners on the Account will be updated, unless otherwise advised.
- **Account owner:** Contact details changes at Client level require sign-off by ANY Account Owner as per the Facility Operating Authority.

Section B – Change of contact details for Individuals and Guarantors – Explanation

Please note the following:

This section allows updates to Account Owners and individuals who may not be an Account Owner, but have been granted access by an Account Owner to the Account Owner's Account via Visa Debit Card, Visa Credit Card, Cheque Book, Deposit Book or Internet Banking, in their capacity as an Accountant, Farm Manager, etc.

- **Visa Debit card, Cheque book and Deposit book:** If you are an Account Owner or have access to a Visa Debit Card, Cheque Book and/or Deposit Book on the Account being updated, and you wish to change your contact details for communications, please complete Section B.
- **Rabobank Internet Banking (RIBS):** If you are an Account Owner or have access to Internet Banking on the Account being updated, and you wish to change your contact details for RIBS communications, please complete Section B.
- **Guarantors:** If you are a Guarantor on the Account being updated, and you wish to change your contact details for communications, please complete Section B.
- **Individual's / Guarantor's name:** Please input the Individual's &/or Guarantor's FULL NAME (no abbreviations or initials).
- **Postal contact details:** Refers to the contact details where correspondence and Account statements will be sent for the Individual above.
- **Individual's / Guarantor's signature:** This requires the signature of the Individual and/or Guarantor whose contact details is being updated.