



Rabobank

May 2024

Cancellation of Direct Debit Authority

Talk to the world's leading food and agribusiness bank

Rabobank Australia Limited
ABN 50 001 621 129 AFSL 234 700

To contact your nearest branch
please call 1300 30 30 33

www.rabobank.com.au

Use this form to instruct Rabobank Australia Limited ABN 50 001 621 129 AFSL 234 700 ("Rabobank") to cancel a Direct Debit Authority against your Rabobank account. Please note this form is not to be used to cancel recurring payments you have authorised on Rabobank Visa Debit Cards. This must be done by contacting the merchant or service provider directly.

Once complete, please return via either of these channels:

- Email: sydney.client.services@rabobank.com
- Mail: Reply Paid 4577, Rabobank Client Services, Sydney NSW 2001

For further assistance call Rabobank Client Services on 1800 025 484 (6am – 8pm Monday to Friday, Sydney time)

IMPORTANT: It may take up to 3 business days to action this request. Upon receipt of this form, Rabobank will notify the initiating Financial Institution that you wish to cancel this direct debit. This is a notification only. Rabobank does not directly cancel the direct debit and it is possible direct debits will continue until such a time as the cancellation is processed by the merchant or service provider. Therefore, you may also want to contact that merchant or service provider. Note that if you still owe the merchant or service provider for their service or utility, you'll need to make alternate payment arrangements with them.

For faster cancellation, you may also wish to contact the merchant or service provider directly.

Section A Client Details

Account Number

Client name

Section B Direct Debit User Details

Name of Direct Debit User

Amount of Last Debit

Date of Last Debit

Frequency: Weekly Fortnightly Monthly Quarterly 6 Monthly Annually

Client's identification number(s) with the Direct Debit User (if known) (eg: Client's billing number, contract number or policy number)

Section C Execution and Declaration

I/we:

- authorise Rabobank to request the cancellation of the Direct Debit Authority listed in Section B above on my/our behalf;
- confirm that I am/we are authorised to operate the account detailed in Section A above;
- agree and acknowledge that Rabobank does not take any responsibility for the accuracy or completion of the Cancellation of Direct Debit Authority form;
- agree that Rabobank is not liable for any loss, cost or damage you suffer, except where it involves the fraud, negligence or wilful misconduct of Rabobank or its employees, officers, contractors, agents or appointed receivers in the provision of services related to this Form;
- agree that you will indemnify Rabobank against any loss, cost, expense or damage Rabobank suffers in the provision of services related to this Form, except where it involves the fraud, negligence or wilful misconduct of Rabobank or its employees, officers, contractors, agents or appointed receivers.
- agree and acknowledge that upon giving you advance written notice, Rabobank may debit to the account detailed in Section A above any amount you owe Rabobank under this indemnity; and
- declare that all the information contained in this application is true and complete.

Account Owner's name

Date

Account Owner's name

Date

Signature

Signature