

How to guide

Registering your mobile device for Secure Code

There are slight visual variations for iOS vs Android devices.

Note: This guide is applicable only for existing customers. Hence, you will need your customer number and Digipass.

Step 1: Open the Rabobank Online Savings Internet Banking website

Note: Log in using Digipass

Step 2: Enter the customer number for the account you wish to access

Step 3: Click 'Next'

Login

Rabobank Online Savings

Customer number

12345678

Next

or

Activate your new Digipass

What's a Digipass? ?

[Locked your Digipass?](#)

Step 4: Enter the Digipass code

Step 5: Click 'Login'

Welcome back

Login with Digipass

Enter Digipass code ?

123456

Login

Cancel

[Locked your Digipass?](#)

Log in securely using your Digipass

1 Start the Digipass by pressing the orange key.

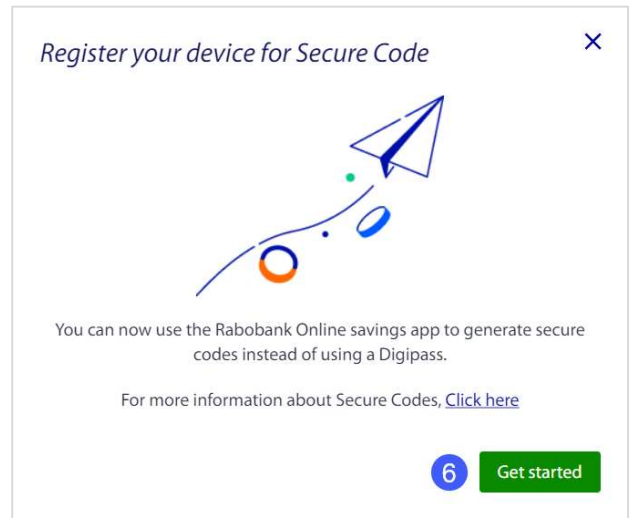
2 Enter your 5-digit PIN.

3 APPLI will display. Press 1.

4 Digipass will generate a code. Please enter this code to login.

Step 6: For optional migration, you will see a pop-up message to register for Secure Code

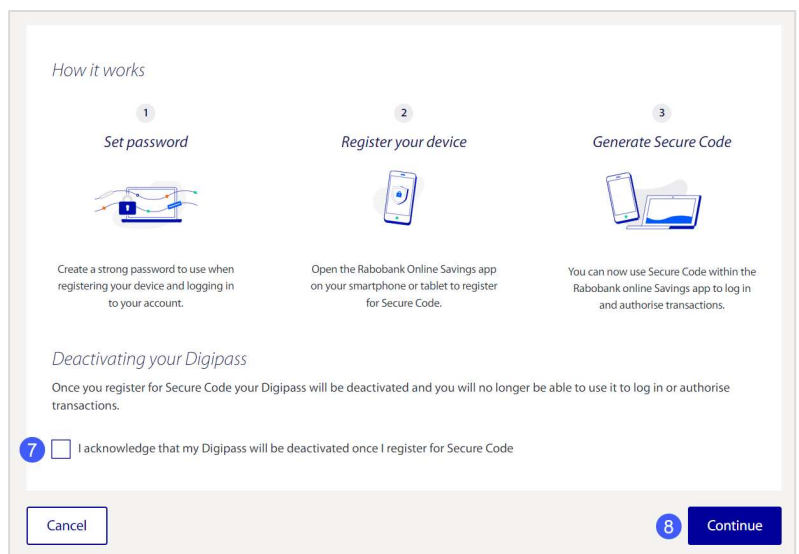
Click 'Get Started' to register the device for Secure Code



Step 7: Instructions to register for Secure Code will be shown

Click the box to acknowledge that the Digipass will be deactivated

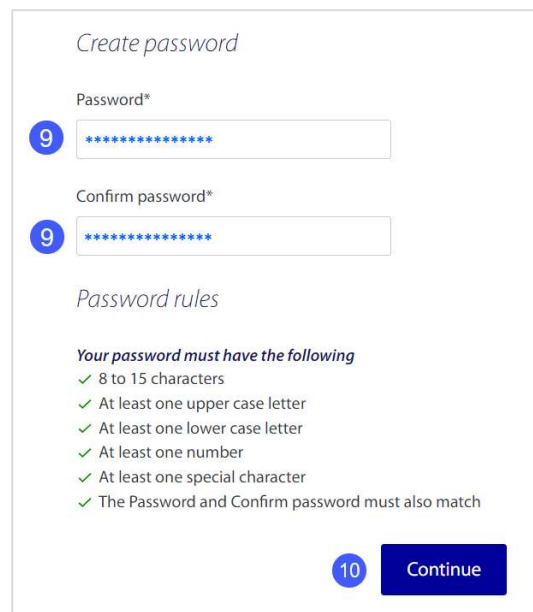
Step 8: Click 'Continue'



Step 9: You will be prompted to create and confirm a password

Note: Password criteria must be met as shown under Password Rules. As you meet the criteria, it will show a green tick

Step 10: Click 'Continue'



Step 11: You will see a message with instructions to download or open the Rabobank Online Savings app

Step 12: Download or open the Rabobank Online savings app to your smartphone or tablet




There are two ways to download the app:

- a) Scan the QR code with the device you would like to register. Click Proceed
- b) Go to the Apple Store or Google Play Store, search and select the Rabobank Online Savings AU app and follow the prompts

Step 13: Click 'Proceed'

Open the Rabobank Online Savings app

Rabobank's Online Savings app is available on the Apple App Store and Google Play Store. Download the app by searching '**Rabobank Online Savings AU**' or scan the QR code below.



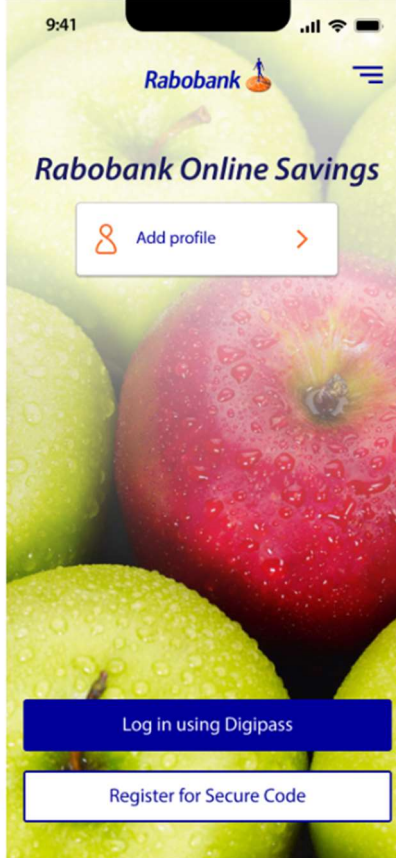
App Store is a service mark of Apple Inc., registered in the U.S. and other countries.
Google Play is a trademark of Google LLC.

Clicking on '**Proceed**' will log you out.
You can log back in using your Secure Code after you have registered your device.

13 **Proceed**

Step 14: Open the Rabobank Online Savings mobile app

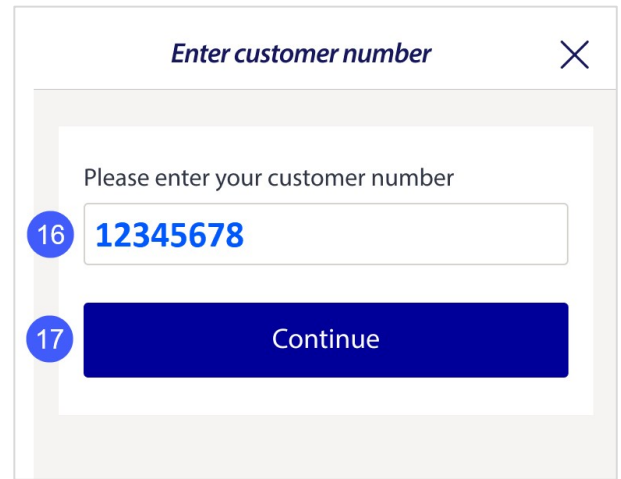
Step 15: Click 'Register for Secure Code'



15

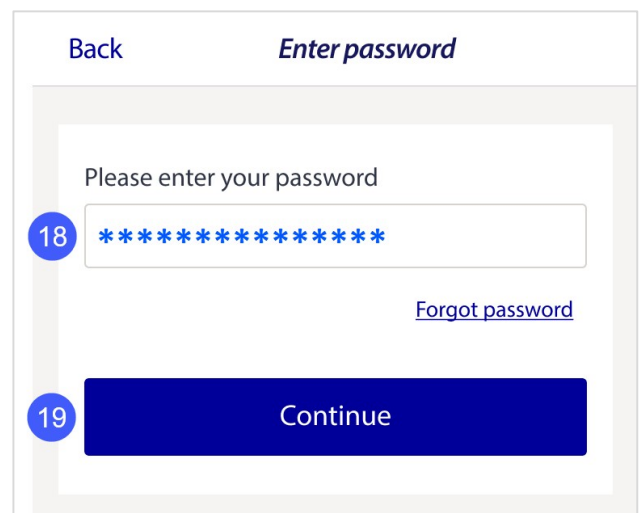
Step 16: Input your customer number

Step 17: Click 'Continue'



Step 18: Input your password

Step 19: Click 'Continue'

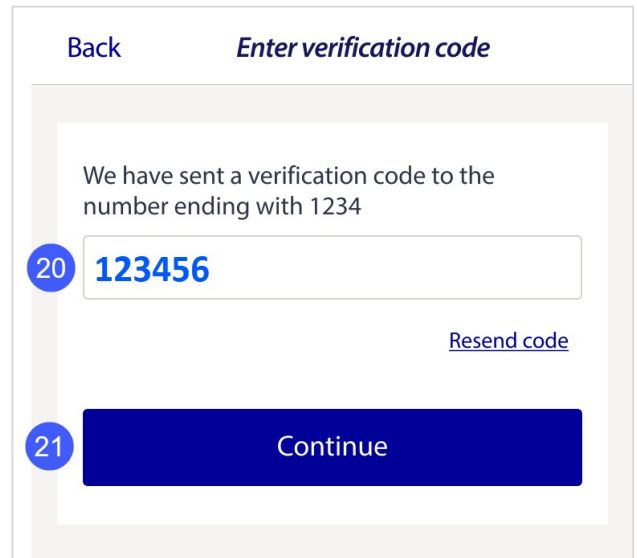


Step 20: Enter the verification code received via text message

Note: If required, click 'Resend code' to receive the message again

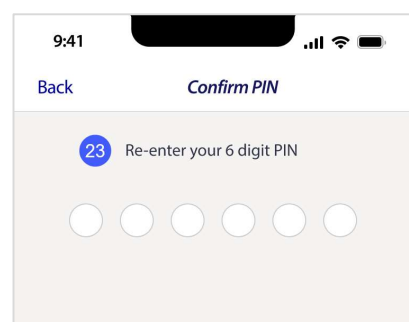
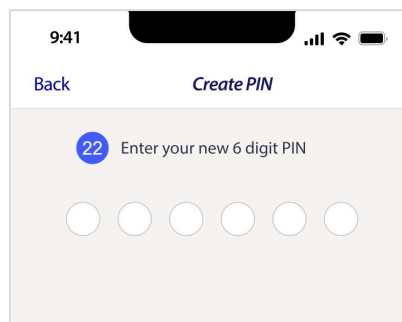
Step 21: Click 'Continue'





Step 22: Enter your new 6 digit PIN

Step 23: Re-enter your 6 digit PIN to confirm



Step 24: Your mobile device is now registered

