Request for financial assistance due to Financial Difficulty / Hardship

IMPORTANT NOTE - It is not necessary to complete this form to request assistance due to financial difficulty/hardship. You can simply tell us about your situation verbally or in writing.

Alternatively, instead of using this form, you can visit your local branch or contact your Rural Manager directly. You can find the contact details for your local branch by visiting [www.rabobank.com.au](http://www.rabobank.com.au) and selecting ‘Contact Us’ and then ‘Branches’.

If you choose to use this form, this is your guide to requesting assistance due to Financial Difficulty or Hardship. It explains what you need to do and the information required to help us assess your request.

If you choose to use this form, please return this completed form to:

Post: Client Services Manager

Rabobank

GPO Box 4577

Sydney NSW 2001

Fax: 02 8115 1016

If you need help completing this form, please contact the Rabobank Client Services team via:

Phone: 1800 025 484 (Free call) Anytime between 8am and 6pm (AEST), Monday to Friday; or

Email: [sydney.client.services@rabobank.com](mailto:sydney.client.services@rabobank.com)

For security reasons, please DO NOT provide any confidential or account specific information via email. Communications via email which are not encrypted are not secure.

What happens next

Once we receive this form, we’ll be in touch should we have any questions or if any further documentation is required.

We’ll write to you with an outcome as soon as our assessment is complete.

Please enter your details and reason for financial assistance below. Please attach additional sheets if required.

|  |  |  |
| --- | --- | --- |
| Details | Borrower 1 | Borrower 2 |
| Name |  |  |
| Address |  |  |
| Phone |  |  |
| Email |  |  |
| Account Number / Client ID |  | |
| Reason/s for financial assistance |  | |
| How can we assist? |  | |
| Expected Duration (months) |  | |
| Have you requested financial assistance in the last 2 years? | Yes  No | |

# Signature and date

|  |  |  |
| --- | --- | --- |
| Signature (Borrower 1) |  | Signature (Borrower 2) |
| Date |  | Date |