



Rabobank

October 2023

# Individual – Verification of Customer Information

Talk to the world's leading food and agribusiness bank

**Coöperatieve Rabobank U.A.**  
**– Australia Branch**

ABN 70 003 917 655

**Rabobank Australia Limited**

ABN 50 001 621 129

To contact your nearest branch  
please call 1300 30 30 33

[www.rabobank.com.au](http://www.rabobank.com.au)

## Section A To be completed for all Individuals

Mr/Mrs/Miss/Ms  Given Names (no initials or abbreviations)  Surname

Commonly known as / preferred name  Date of Birth  / /

Residential / Registered Address (no PO Boxes allowed)

State  Postcode  Country

Occupation  Countries of Citizenship

Relationship to Account  Owner  Signatory  Director  Shareholder  Trustee  Partner  Beneficiary  
 Ultimate Beneficial Owner (UBO)  Other (list title)

## Section B Verification of Identification – satisfy either Option 1 or Option 2

This checklist outlines what documentation is required to meet identification requirements. If you are providing Rabobank with a certified copy of an identification document, please ensure it is certified by a person listed below.

**Option 1** Primary Photographic Documentation – ONE of the following:

- Driver's licence (photographic)
- Passport\*
- State or Territory officially issued identification card
- National identity card (photographic)
- Firearms License

\* International Passports must be valid at the time of certification. Australian passports can be expired up to 2 years at the time of certification

OR

**Option 2** Primary Non-Photographic Documentation plus Secondary Non-Photographic Documentation:

**(a) ONE of the following**

- Birth certificate (Not birth extract)
- Citizenship certificate
- Pension Card or Health Care Card issued by Centrelink

**(b) AND at least ONE of the following**

- Financial Benefits Statement issued by the Commonwealth, a State or a Territory within the last 12 months
- Income Tax Assessment Notice issued by the Australian Taxation Office within the last 12 months
- Rates or utility notice issued by a local government body or utilities provider within the last three months
- Individual under 18 years of age ONLY: a notice issued by a school principal within the last three months which states the individual's name, residential address and how long the individual has attended the school.
- Current Tenancy / Lease Agreement that contains the individual's full name and residential address
- Valid Student identification card issued to a student at an Australian higher education institution (TAFE or University)



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Certified copies of identification are accepted by Rabobank as long as they have been certified by someone from the following list or any other person before whom a statutory declaration can be made under the Statutory Declarations Regulations 1993 (Cth).

- Legal Practitioners
- Judges
- Magistrates
- Commonwealth Court CEOs
- Registrar or Deputy Registrar of a Court
- Justice of the Peace
- Notary Public
- Police Officer
- Chiropractors
- Dentists
- Medical Practitioners
- Nurses
- Optometrists
- Pharmacists
- Patent Attorney
- Trademarks Attorney
- Sheriff
- Physiotherapists
- Psychologists
- Veterinary Surgeons
- A person in charge of a Post Office
- A permanent office employee with 2 or more years service
- An Australian Consular Diplomatic Officer
- An officer with 2 or more continuous years of service with a financial institution
- An officer with 2 or more continuous years of service with a finance company
- An officer or authorised representative of an AFSL with 2 or more continuous years of service
- A member of the Institute of Chartered Accountants, CPA Australia or the National Institute of Accountants with 2 or more years of membership
- A member of the Commonwealth Parliament, State Parliament, a Territory Legislative or Local Government Authority
- Teacher employed on a full-time basis at a School or Tertiary Institution (acceptable for minors only)
- An overseas notary public (must comply with the Hague Convention of 5 October 1961)

All original documents may be sighted by a person from the above list, certifying all copies of the identification and forwarding to Rabobank with the application form. Certification must include the date, name, occupation and signature of the person certifying each document, and it must be presented within 6 months of certification and copies of copies are not acceptable. Alternatively, identification may be completed at a Rabobank Branch by a staff member who meets any of the above criteria.

Certifiers must be independent from the customer and the customer themselves cannot certify their own documents. They must not:

- Be related to the customer; eg. parent, child, brother, sister, aunt, uncle or cousin
- Be the spouse or partner of the customer
- Live at the same address as the customer

## Section C Privacy Notice

Rabobank will collect, use, hold, and disclose your personal data provided in this form, and at any time during our relationship with you, to comply with our legal obligations.

### Compliance with laws

Your personal data may be shared in order to comply with applicable laws such as the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth), and the Anti-Money Laundering and Counter-Terrorism Financing Rules Instrument 2007 (No. 1). This ensures your security and integrity as well as the security and integrity of the bank and the financial sector. We therefore require personal data to carry out the above purpose. If all the data we have requested in this form or otherwise in connection with this form, as well as throughout our ongoing relationship with you, is not provided, we may not be able to continue providing the service to you and may be required to close any account held by you.

Rabobank will only transfer and disclose the data in this form (including personal data) outside Australia to other members of the Rabobank Group for reporting and compliance purposes (including regulatory and legislative requirements of any Group member) and, if required by law, to government or regulatory bodies (including in The Netherlands and the European Union) which have authority over any members of the Rabobank Group.

The Privacy page on our website at [www.rabobank.com.au](http://www.rabobank.com.au) contains our Privacy Policy. The Policy sets out in more detail how we collect, handle and use personal data in the course of our business. The Policy also contains information about your individual rights such as access to and correction of the personal data we hold and also about how you may complain to us or the Office of the Information Commissioner about a breach of your privacy and how we deal with such a complaint.

**Office Use Only – Branch** For further verification requirements, please contact Compliance.

ASIC search       All information on this form is collected from the Customer

UBOs identified       Customer verification achieved

Bank officer name

Bank officer signature

CIS ID

Branch location

Date  /  /

**Office Use Only – Ops**

Client Number

CDD Rating

Next CDD Review Date  /  /